## **Our Commitment to You**



At VA, we understand the unique health care needs of Veterans. Our culture is one of patient-centered care. Our goal is to partner with Veterans to assist them in achieving optimal health and well-being. VA has taken steps to accommodate Veterans by establishing community clinics that provide great health care at convenient locations.

#### We seek to:

- Keep you healthy and living independently
- Help you learn how to best manage and maintain your good health
- Work with you and your family to make informed decisions about your health care
- Provide "closer to home" access to your health care provider

### **Contact Information**

### **Patient Service Center**

(appointment/medical advice) 202-745-8577

Veterans Crisis Line 800-273-8255

# **Community Based Outpatient Clinics**

## Southern Prince George's County

5801 Allentown Road
Camp Springs, MD 20746

301-423-3700

## **Southern Maryland**

29431 Charlotte Hall Road Charlotte Hall, MD 20622

301-884-7102

## Greenbelt

7525 Greenway Center Drive, Suite T-4 Greenbelt East Professional Center Greenbelt, MD 20770 301-345-2463

#### Southeast DC

820 Chesapeake Street, SE Washington, DC 20032

202-745-8685

## VA-Ft. Belvoir

9300 DeWitt Loop Ft. Belvoir, VA 22060

A 22060 571-231-2408



Department of Veterans Affairs Medical Center
50 Irving Street, NW
Washington, DC 20422
202-745-8000
www.washingtondc.va.gov





# **Community Clinic**Greenbelt, MD







The Greenbelt Community Based Outpatient Clinic (CBOC) provides Veterans living in Northern Prince George's County, Montgomery County, and Northeast DC with "closer to home" access to excellent health care services. It is one of five VA CBOCs in the DC Metropolitan area operated by the Washington DC VA Medical Center.



The clinic is located on 7525 Greenway Center Drive, in the Greenbelt East Professional Center, near the intersection of the BW Parkway (MD 295) and MD 193.

The Greenbelt CBOC is open Monday-Friday, 8:00 a.m. to 4:30 p.m. to provide basic medical care, preventive care, health education, women's health care, addiction counseling, mental health services, and nutritional counseling to eligible Veterans. Referral services are provided for those who require specialized care.

As a Veteran using a community clinic, rather than a centrally located and much larger medical center, you may have questions about the appointment process and services provided at the CBOC locations. Below is a list of commonly asked questions from Veterans that you may find helpful.

- **Q** How do I make clinic appointments?
- **A** Call the DCVAMC's patient service center at 202-745-8577.
- **Q** Are there transportation services available to the community clinic?
- A Under limited circumstances, transportation may be provided. Contact the patient transportation office at 202-745-8252.
- **Q** How do I get my prescriptions filled?
- A Routine prescriptions will be refilled by mail. You can call the prescription refill line at 202-745-4046. Veterans enrolled in My HealtheVet may conveniently refill prescriptions on the website: www.myhealthevet.va.gov.
- Q If I need an X-ray, can it be done at the CBOC?
- A If ordered by your doctor, most radiologic procedures and X-rays will be performed at the Washington DC VA Medical Center located on 50 Irving St., NW, Washington, DC.



- **Q** Who should I contact if I have questions about my health care?
- A If you have enrolled in the VA's MyHealtheVet program and have completed the in-person authentication, you can easily send your health care provider a secure message via email. You may also call the patient service center at 202-745-8577.
- **Q** What if I need care when the clinic is closed?
- A If your illness is not life-threatening, call the patient service center and request the medical advice line. A nurse will advise you as to what to do and where to seek medical treatment. If you have a medical emergency, call 911, or go to the nearest hospital emergency room for immediate medical attention.